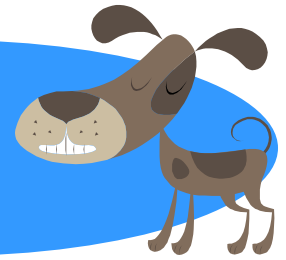


# Gimme Shelter

## News from the Loudoun County Animal Shelter

Loudoun County  
Department of  
Animal Care &  
Control



June 2010

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## New Fees July 1

Beginning July 1, Animal Care & Control will be changing some of the fees for its services:

- Puppies and kittens (under 6 months of age) will have a new adoption fee. The fee to adopt adult dogs and cats will remain the same. The new fees are:

### Puppies (under 6 months of age)

Male: \$140.00

Female: \$150.00

Neutered male/Spayed female: \$75.00

### Kittens (under 6 months of age)

Male: \$90.00

Female: \$100.00

Neutered male/Spayed female: \$40.00



- All adoptions will also now be subject to an adoption hold deposit (\$15 for dogs, \$10 for cats, and \$5 for small animals). The deposit will be applied toward the final adoption fee, but will not be refunded if that adopter chooses not to proceed with the adoption.
- Rentals of humane traps for domestic animals will now cost \$25 per two-week rental, with a refundable \$50 deposit per trap.

Finally, the Animal Shelter tour program has been replaced with a new educational offering for scout troops and other youth groups. This program will lead scout troops through the requirements for animal related badges. Programs are interactive, hands-on, and include a tour of the Animal Shelter. Leaders must accompany troops. A \$5 fee per child will apply and prior registration is required. Please note that Animal Care & Control does not provide the badges. Scout programs must be scheduled at least two weeks in advance and dates are subject to availability. Programs can be scheduled Monday through Wednesday or Sunday during regular shelter hours. For more information on these programs, visit [www.loudoun.gov/animals](http://www.loudoun.gov/animals) and click on "Education Programs".

## Meet our ACOs



You've seen their vans all around the County, and now you can get to know your Animal Control Officers! Visit [www.loudoun.gov/animals](http://www.loudoun.gov/animals) and click on "Animal Control" to meet the men and women who serve as Animal Control Officers for Loudoun County. You can also read about our Everyday Heroes and the services that Animal Control provides to protect both animals and public safety. Visit our website today!



Looking for a pet Oscar? We've got one ready to meet you! Come see him today!

# Animal Education Series Continues

Thanks to everyone who joined Animal Care & Control for our inaugural Animal Education Series seminar in June! We are very excited to continue this partnership with the Sterling Community Center and look forward to these upcoming workshops:

## July 10: All About Animal Control

Meet Animal Control Officers and learn how they help serve our community! Find out common laws and issues that Animal Control encounters, and how to ensure your pet is being a good neighbor. Learn ways to spot animal cruelty and how to report concerns. Also learn appropriate ways to keep your pets safely confined and tips on how to construct safe outdoor housing for animals.

## August 14: Pet First Aid

Would you know what to do if your pet was suddenly injured or ill? Knowing first aid is a must for all pet owners. Learn basic first aid skills, safe handling for injured animals, and the supplies needed to stock a pet first aid kit for both home and travel.

Experts from Animal Care & Control teach each 2-hour course with a focus on educating current and future pet owners on ways to care for and ensure the well being of their pets. Registration is only \$1, and class sizes are limited. Registration can be done online through WebTrac at [www.loudoun.gov/webtrac](http://www.loudoun.gov/webtrac), or by calling the Sterling Community Center



at 703-430-9480. Classes will be held at the Community Center, located at 120 Enterprise Street in Sterling, from 9:00-11:00am on selected Saturdays.

And in the Fall, look for classes on Disaster Preparedness for Pet Owners, Cold Weather Pet Care, Baby Ready Pets, and Choosing the Right Pet for your Family.

## June Employee of the Month

June's Employee of the Month is actually a team of people - the Customer Service/Dispatch group! Their efforts and outstanding support to the Department is greatly appreciated and highly commendable. In May/June 2010, they participated in the distribution of 11,000 notices to purchase dog license(s) to Loudoun residents. As a result of these notices, the Department was inundated with literally thousands of calls from residents who, for various reasons, had questions about these notices. Many of

the calls were not always nice and some went well beyond appropriate in behavior. The entire team is being recognized for patience and excellent customer service skills in working through the myriad of issues and often going beyond the call of reasonableness to assist in resolving problems or concerns. Their ability to remain calm in the face of what became a very stressful couple of weeks while continuing to do other work assigned is a great testament to the outstanding service they provide to the community.

Thank you to Joanna Coulter, Lisa Mays, Rick Sherwood, Joy Wilson, Bree Gillam and Angela Joynt for a job well done!



## Congratulations Customer Service Team!

## What We're Up To

### Holiday Schedule

Animal Care & Control will be **closed** on **Sunday, July 4** in observance of Independence Day. **Emergency** Animal Control services will be available by calling 703-777-0445. Normal hours resume on Monday, July 5.

Please remember the Animal Shelter is **closed** on Thursdays & Fridays. The Shelter is open Saturday-Wednesday for adoption and other business. A complete schedule of hours can be found at:

[www.loudoun.gov/animals](http://www.loudoun.gov/animals).

### Mobile Adoptions Keep Rolling

Don't forget the mobile adoption vehicle stops **every Thursday** from **3:00-7:00pm** at the **Petco** in the Dulles 28 Centre (at the intersection of Rt 28 and Waxpool Road). If you're looking for a pet, and can't make it out to Waterford, this is a great opportunity to visit! Be sure to stop by and see us!

